

Cancer/Specified Disease Claims Checklist

Have this information handy to identify your policy:

- Policy number Policyholder's name and date of birth Policyholder's address

Here's a list of common items you will need to file a claim:

- | | |
|---|--|
| <input type="checkbox"/> Patient's name and date of birth | <input type="checkbox"/> For hospital stay: Ask your hospital to provide a completed UB04 document or ask your physician to provide a completed HCFA 1500 document |
| <input type="checkbox"/> Patient's relationship to policyholder | <input type="checkbox"/> For surgery: Include the operative report, and the surgeon's and anesthesia bills |
| <input type="checkbox"/> Date of initial diagnosis and first treatment date | <input type="checkbox"/> For radiation therapy: Include a copy of the itemized bill |
| <input type="checkbox"/> Type of cancer | |
| <input type="checkbox"/> Dates and types of services | |
| <input type="checkbox"/> Drug names, submit pharmaceutical statements | |
| <input type="checkbox"/> Lodging and transportation invoices | |

For further details, download your state-approved claim form [here](#).

File your claim faster using the MyAflac mobile app:

- 1 Log in to [MyAflac](#) or download the MyAflac mobile app.
(If you haven't registered on [aflac.com/myaflac](#) you will need your policy number.)
- 2 Click Start a SmartClaim or File a Claim on the MyAflac mobile app to begin.
SmartClaim guides you through every step of the way.
- 3 Upload required documents by scanning or taking a quick snapshot.
- 4 Submit your completed claim before 3 p.m. ET, Monday - Friday, to qualify for One Day PaySM. SmartClaims received after 3 p.m. ET will be processed the next business day.

Other ways to file a claim:

Fax: 1.877.44.AFLAC (1.877.442.3522)

Mail: Aflac, Attention: Claims Department
1932 Wynnton Road, Columbus, GA 31999

Helpful Tips! Log into MyAflac so you can:



View benefit details

Here you'll find a copy of your policy to see what's covered and benefit amounts.



Track your claim

Follow your claim from start to finish and receive alerts if we need additional information through our integrated Claim Status Tracker.



Sign up for direct deposit and receive benefits faster

Be sure to register at least 24 hours before filing a claim. Otherwise, your check will be mailed to you.

